



AMERICAN EXPRESS
AMEX ASSURANCE COMPANY
PO BOX 981553
EL PASO TX 79998-9920

Extended Warranty Claim Form	Claim Number:
Please complete and sign the Claim Form and send it along with any other requested documentation. If you do not have a claim number, please contact us at the number provided for further instructions.	
SECTION 1: CARD MEMBER INFORMATION:	
American Express Card Account Number used to purchase the item: _____	
Card Member's Name: _____	
Address: _____ City: _____ State: _____ Zip: _____	
Phone Number: _____	
Email: _____	
SECTION 2: PURCHASE INFORMATION:	
Item: _____ Manufacturer: _____ Model: _____	
Color / Size / Material: _____ Merchant: _____	
Item #: _____ Serial #: _____	
Date of Purchase: _____ Date item was delivered (if not on date of purchase): _____	
Item Amount: _____ Charge Amount: _____	
Duration of original manufacturer's warranty period: _____	
Did you purchase an extended service contract for this item? <input type="checkbox"/> Yes <input type="checkbox"/> No	
If so, what was the duration of the purchased service contract: _____	
SECTION 3: LOSS INFORMATION:	
Type of Loss: <input type="checkbox"/> Accidental Damage <input type="checkbox"/> Defective	
Date of Loss: _____	
City, State, and Country where loss occurred: _____	
Please describe in detail the accidental damage or defect: _____	

ADDITIONAL INFORMATION:

Please refer to your plan documents for complete benefits information. Below is some information about the claim you are filing:

1. We will extend the terms and match the length of the original warranty if the original manufacturer's warranty is less than one (1) year, or we will provide one (1) additional year if the original manufacturer's warranty is between one (1) year and five (5) years. If the original manufacturer's warranty exceeds five (5) years, the product purchased is not eligible under this Plan and no coverage applies.
2. Benefits are not payable if the loss for which coverage is sought was directly or indirectly, wholly or partially, contributed to or caused by any physical damage, including, but not limited to, damage as a direct result of natural disaster or a power surge, except to the extent the original manufacturer's warranty covers such damage.
3. Extended Warranty does not reimburse for shipping and handling expenses or installation, assembly, professional advice, maintenance or other service charges.
4. Motorized devices and their parts which are permanent additions or fixtures to a residential or commercial building are not eligible for coverage.

SIGNATURE / ACKNOWLEDGEMENT:

PLEASE READ THE INFORMATION BELOW AND SIGN THIS FORM PRIOR TO SUBMISSION.

I UNDERSTAND THAT ANY PERSON WHO KNOWINGLY AND WITH THE INTENT TO INJURE, DEFRAUD OR DECEIVE ANY INSURANCE COMPANY, FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION IS GUILTY OF INSURANCE FRAUD.

THE CLAIM INFORMATION STATED ABOVE IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. I UNDERSTAND THAT THE CLAIM FORM MUST BE COMPLETED AND THAT ALL REQUIRED DOCUMENTATION MUST BE FILED AND SUBMITTED BEFORE ANY CLAIM UNDER THE PLAN CAN BE PROCESSED AND PAID.

Card Member's Signature (required): _____ **Date:** _____

For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Please be advised that there may be an applicable statute of limitations that may bar your rights in the future. Please refer to your Certificate/Description of Coverage for details.